Responsible-AI principles

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This document summarises the principles expressed in Healthbotics' archived AI-principles material and its current clinician-reviewed workflow. These are guiding principles, not a certification, a description of audited technical controls or evidence of clinical performance.

Transparency

Make it clear when AI is being used and explain its purpose, intended users and limitations in understandable language. Distinguish generated results from decisions made by a healthcare professional.

Privacy

Respect personal information and explain how it is used. Detailed operational commitments, including providers, storage locations, access and retention, belong in the applicable completed privacy notice. This principles statement does not establish those arrangements or claim a compliance certification.

Human clinical judgement

Support professional review of AI triage outputs. Doctors use the information alongside their clinical judgement when determining the next step in care. AI output should not be treated as infallible or as a confirmed diagnosis.

Accountability

Take responsibility for the development and use of AI tools, with attention to their intended purpose and the possibility of unintended use. Questions or concerns about the service can be raised with the Healthbotics team.

Awareness of limitations

Recognise that AI can produce errors and that its outputs may be difficult to interpret. Bias, fairness and the suitability of an output for an individual require attention. These principles do not establish that every such risk has been eliminated.

Evidence and communication

Separate potential benefits from demonstrated outcomes. Describe Healthbotics-specific evaluation separately from general research about AI, and avoid presenting awards or external publications as proof of clinical effectiveness.

Contact

For questions about these principles, contact Support@healthbotics.ai.